

各青年朋友：

[「2019/20 香港青年大使計劃」現正公開招募](#)



如果你想過一個豐富精彩的暑假，又想貢獻香港，同時拓闊學習領域和朋友圈子，就要留意以下「2019/20 香港青年大使計劃」的介紹了！

計劃簡介：

本計劃由旅遊事務署及香港青年協會聯合主辦，香港優質顧客服務協會協辦，旨在培育青年人成為代表香港的親善大使，向旅客展示好客香港的一面，以保持香港作為首選旅遊目的地的吸引力。逾 200 位於暑假受訓完畢的大使將於 2019/20 學年駐守於香港旅遊熱點和參與大型旅遊推廣盛事以接待旅客。他們亦會組織活動以推廣香港的旅遊特色和優質服務文化。近年，大使曾於旅遊點如海洋公園和香港旅遊發展局的旅客諮詢中心，以及盛事如新春國際匯演之夜和香港單車節提供服務。**表現優異的大使可獲頒發獎項及提名參加義工嘉許計劃和境外交流活動。**

計劃特色：

培訓與服務並重：在培訓方面，透過工作坊、企業探訪和比賽等活動，讓大使學習待客之道，為未來的服務及日後踏足社會做好準備。近年，大使亦有機會與香港優質顧客服務協會的會員機構代表交流，包括海洋公園公司、怡中航空服務集團等，學習良好的實務典範。至於服務方面，大使參與各項與旅遊及服務業相關的特色義工服務，以友善的態度接待旅客及推廣香港，令他們感到賓至如歸。

孕育青年領袖：本計劃融入多元的培訓和服務體驗，加深青年人對香港的了解，並從與旅客的交流中，了解各地風土人情，擴闊視野及提升外語能力。透過參與前線款待服務，以及跟來自不同地區的學生組織推廣活動，青年人獲得磨練的機會，啟發他們成為「殷勤有禮、樂於助人、追求卓越、勇於承擔」的新一代，並學習到領導、協作、解難等共通能力。

計劃具延續性：青年大使完成一年服務後可以續任，並有機會擔任領袖的角色，讓他們持續學習及回饋社會。

申請資格：

申請人須為 15 歲或以上的香港居民及全日制學生，並於本地就讀中學 / 大專院校或 即將前往 / 現正於外地就讀高中 / 大專院校；能操流利廣東話、普通話及英語；及具備願意服務社會的熱誠

截止報名：

2019 年 6 月 28 日下午 5 時或之前（郵寄以郵戳日期為準或親身遞交報名表格） /

2019 年 7 月 1 日晚上 11 時 59 分或之前（網上申請）

服務花絮：

請[按此](#)欣賞計劃介紹短片；更多短片見本計劃 YouTube 頻道 (YAS HK)

報名詳情：

請[按此](#)下載報名單張和常見查詢，以及遞交網上申請

網站：

<https://yas.hkfyg.org.hk>


面書：

<https://www.facebook.com/YAS.HongKong>

「好客香港 點少得您！」誠邀大家把上述訊息轉寄／傳遞給身邊的朋友，一起加入青年大使的行列，為香港旅遊業作出貢獻！

如有查詢，請致電 3586 8458 或電郵至 yas@hkfyg.org.hk 與我們聯絡。

香港青年大使計劃秘書處



VOLUNTEERING FOR A
HOSPITABLE HONG KONG!
好客香港，點少得您！

香港青年
大使計劃

HONG KONG YOUNG AMBASSADOR SCHEME 2019/20



Organisers
主辦機構



香港青年協會
the hongkong federation of youth groups

Co-organiser
協辦機構



簡介 Introduction

香港青年大使計劃（以下簡稱本計劃）是由香港特別行政區政府旅遊事務署及香港青年協會聯合主辦，並由香港優質顧客服務協會協辦。本計劃自2001年成立至今，已培育逾3,900名青年人掌握有效推廣香港的知識及技巧，向旅客展示中西薈萃的動感都會特色，並營造香港好客之都的氛圍。今年踏入第十九屆，計劃將繼續透過特色的義工服務，培育青年人成為代表香港的親善大使，期望能夠：

- 傳揚主動協助旅客的友善風氣，建立好客文化
- 啟迪優質服務文化的思維
- 增加參加者對香港的歸屬感和多元文化的認識

2019/20 香港青年大使計劃 Hong Kong Young Ambassador Scheme 2019/20

The Hong Kong Young Ambassador Scheme (the Scheme) is jointly organised by the Tourism Commission of the Hong Kong Special Administrative Region Government and The Hong Kong Federation of Youth Groups, with the Hong Kong Association for Customer Service Excellence as co-organiser. Since its inception in 2001, over 3,900 young people have received training on knowledge and skills necessary for promoting Hong Kong. They showcase the city's unique blend of Eastern and Western cultures for visitors, and establish Hong Kong's reputation as a hospitable destination. In its 19th year, the Scheme will continue to nurture young people to be hospitable ambassadors of Hong Kong through distinctive voluntary services which aspire to:

- promote a sense of courtesy and helpfulness to visitors and foster a culture of hospitality
- cultivate a mindset that embraces service excellence
- enhance the sense of belonging and understanding of the diverse culture of Hong Kong



計劃內容 Scheme Contents

今年暑假，本計劃的參加者須接受一系列核心技能培訓，並參與講座、工作坊、參觀、團隊建立活動、師友計劃和「青年服務之星」大獎賽，以加強對香港旅遊和卓越顧客服務理念的認識，以及培養團隊協作精神和接待旅客的技能等，讓他們實踐推廣好客香港的使命，為旅遊業的持續發展作出貢獻。近年，青年大使更得到由香港優質顧客服務協會會員機構（包括海洋公園公司、怡和航空服務集團、中原地產代理有限公司及香港電訊有限公司等）所提名的友師指導，獲益良多。

完成培訓後，參加者將獲委任為青年大使，於2019/20學年的任期內參與各項和服務及旅遊業有關的特色義工服務。青年大使將會駐守於香港的旅遊熱點和參與大型旅遊推廣盛事以接待旅客。他們亦會組織活動，向旅客推廣香港的地道生活文化和地區特色，以及在學校推廣好客及優質服務文化。近年，青年大使曾於香港的主要旅遊點如海洋公園和昂坪360，以及盛事如新春國際匯演之夜和香港單車節提供服務。而前往外地升學的青年大使，則會負責在當地院校籌辦活動以推廣香港和中國文化。



In the coming summer vacation, participants are required to join a series of core skills training sessions and engage in talks, workshops, visits, team building activities, mentorship programme and "Young Service Stars" Competition, with a view to enhancing their knowledge about Hong Kong tourism and customer service excellence. Through cultivating their skills such as teamwork and tourist reception, the Young Ambassadors can develop their strengths and prepare themselves to carry out the mission of promoting a hospitable Hong Kong in order to contribute to the sustainable development of the tourism industry. In recent years, participants have further benefited from coaching by mentors nominated by member organisations of Hong Kong Association for Customer Service Excellence, such as Ocean Park Corporation, Jardine Aviation Services Group, Centaline Property Agency Limited and HKT Limited.

After completing the training programmes, participants will be appointed as the Young Ambassadors and engaged in distinctive voluntary services throughout the school year 2019/20. The Young Ambassadors will station at popular tourist spots in Hong Kong and greet visitors at major tourism promotional events. They will also organise activities to promote Hong Kong's local life and district characteristics to visitors, and to spread the message of hospitality and service excellence in schools. In recent years, the Young Ambassadors have had opportunities to serve at major tourist attractions, such as Ocean Park and Ngong Ping 360, and at events such as the International Chinese New Year Night Parade and the Hong Kong Cyclothon. The Young Ambassadors who study outside Hong Kong will organise activities to promote Hong Kong and Chinese culture at their schools and colleges.

培訓及服務計劃 Training and Service Programmes

1 培訓活動

培訓日期：2019年7月19日至8月4日

參加者必須參與培訓活動，以掌握有效推廣香港和好客文化的知識及技能，內容包括：

- 由不同專業人士透過工作坊及團體活動，培訓青年大使團隊合作、顧客服務和接待旅客技巧
- 參觀香港各個與旅遊特色相關的團體或景點，如歷史文物、文娛藝術、環境保育，以及優質顧客服務機構
- 與香港優質顧客服務協會會員機構代表會面及交流，學習良好的實務典範
- 由專業人士主講有關香港的旅遊發展
- 「青年服務之星」大獎賽，內容為「好客之道遍社區」推廣活動比賽
- 歷屆青年大使以「友師」身份與現屆青年大使分享個人經驗和閱歷

參加者於培訓活動的出席率必須達到70%或以上，方會獲委任成為香港青年大使。

2 服務計劃

服務任期：2019年9月1日至2020年7月31日

獲委任的香港青年大使須於任內參與下列其中一項服務計劃：

本地服務計劃

- 駐守於香港的主要旅遊點，向旅客介紹香港及提供實用旅遊資訊
- 參與大型旅遊推廣盛事，推廣香港的節慶文化
- 組織活動，以推廣香港的旅遊特色和優質服務文化

外地服務計劃

- 在留學當地向學校或社區介紹香港及提供旅遊資訊
- 在學校或社區籌辦展覽及活動，推廣香港及中國文化

本計劃將為青年大使紀錄及核實義工服務時數（包括「其他學習經歷」社會服務時數）；而表現優異者將可獲：

- 頒發獎項及「青年大使證書」（任期內累積至少 60（本地）或 30（外地）個服務小時）
- 提名參加義工嘉許計劃及境外交流活動



1 Training Programme

Training Period: 19 July - 4 August 2019

Participants have to participate in the training programme designed to equip them with the knowledge and skills necessary for promoting Hong Kong and showcasing hospitality. It includes:

- Workshops on team-building, customer service and tourist reception skills led by professional trainers
- Visits to organisations and attractions featuring tourism interests such as history and heritage, leisure, culture and art, environmental conservation, as well as corporations with customer service excellence practices
- Best practice sharing sessions led by member organisations of Hong Kong Association for Customer Service Excellence
- Talks by professionals on topics related to Hong Kong's tourism development
- The "Young Service Stars" Project Competition on promoting district tourism
- The Young Ambassadors of previous years share their experience as "mentors" with the newly-recruited Young Ambassadors

Participants must attain an attendance of 70% or above in order to be appointed as Hong Kong Young Ambassadors.

2 Service Programme

Term of Service: 1 September 2019 - 31 July 2020

Appointed Young Ambassadors are required to undertake one of the following service programmes as appropriate:

Local Service Programme

- Stationing at major tourist spots, introducing Hong Kong to visitors and providing them with useful travel information
- Participating in major tourism promotional events to promote Hong Kong's festivities
- Organising activities to promote Hong Kong's tourism and service excellence culture

Outside Hong Kong Service Programme

- Introducing Hong Kong to members of the local community in which they are studying and providing them with useful travel information
- Organising exhibitions and activities in schools or the community to promote Hong Kong and Chinese culture

The Scheme will record and verify the service hours (including service hours on community service of "Other Learning Experiences") for the Young Ambassadors. Those with outstanding performance will be:

- given awards and "Ambassador Certificates" (contributed at least 60 (for local Ambassadors) or 30 (for Ambassadors outside Hong Kong) service hours during the term of service)
- nominated to participate in volunteer award scheme and exchange activities outside Hong Kong

青年大使的感想 Reflections of Young Ambassadors

寓學習於娛樂

我的性格本來比較內斂，參與香港青年大使計劃後令我打開心扉，找到自己可發揮的長處。參與各項國際旅遊盛事，讓我們能與來自世界各地的旅客交流，更加認識香港本土文化。尤記得在香港許願節中帶領一群來自英國的表演團體去遊覽天后廟，他們對中國文化感到嘖嘖稱奇，讚嘆不已，又熱情地向我分享他們當地與香港的文化差異。對我而言，這個計劃是一個貢獻社會的平台，也是一個放鬆享受、課外學習的良機。

Learning while relishing

I used to be introverted and reticent, but the Hong Kong Young Ambassador Scheme opens up my mind and lets me discover my unique niche and strength. Participation in myriad international tourism events not only allows me to understand our local culture in Hong Kong, but also to interact with visitors from different regions. In particular, I have led a performing group from Britain to visit Tin Hau Temple during the Hong Kong Well-wishing Festival. They looked fascinated and intrigued to Chinese traditional culture and they, in return, enthusiastically shared the cultural differences between Britain and Hong Kong. This has become one of the most unforgettable experiences for me. This Scheme gives me opportunity to contribute to the society, to learn beyond the classroom and to relax and relish at the same time.



陳加駿
Chan Andrew Gachun

將心比己・易地而處

作為第一年加入香港青年大使計劃這個大家庭的我，被安排往香港國際機場參與駐守服務，與香港旅遊發展局的職員一同向旅客提供第一手資訊。首次服務時，一位職員教導我：「旅客首次訪港，他們未必對香港很認識。服務旅客時要從他們的角度出發，細心地為他們計劃行程。」這個計劃讓我有機會接觸旅客，了解他們在訪港時的需要。「將心比己，易地而處」，這就是青年大使常言的好客之道。

Putting ourselves in others' shoes

This is my first year to become the family member of the Hong Kong Young Ambassador Scheme, and I was assigned to render stationing service at Hong Kong International Airport, working with the staff of the Hong Kong Tourism Board in providing first-hand information to newly-arrived tourists. On my first service day, a staff reminded me that "tourists may not understand Hong Kong completely and we must serve them with our empathy from the perspective of newcomers, and help them plan their trips thoroughly". The Scheme provides me opportunity to meet with visitors and understand their needs when traveling in Hong Kong. "Putting ourselves in their shoes" – this is the way to promote a hospitable Hong Kong.

梁愷俊
Leung Ho'i Chun



一趟付出與收穫的旅程

成為香港青年大使的三年間，我經歷了不少事情。當中，擔任小組組長讓我經歷既富挑戰又豐收的一年。我的職責是帶領新一屆青年大使完成社區推廣活動。我的組員總能在策劃期間提出創新的意見，而我的工作就是幫助他們將天馬行空的意念變為可行的計劃。能夠陪伴我的組員去服務香港社區，啟發他們用自己的力量貢獻我們的家——香港，實在是一件很有意義的事。此時此刻，我明白到我們不只是計劃的合作夥伴，而是在青年大使旅程中真摯的同行者。

Where you give and harvest

As a Young Ambassador (YA) for three years, I have experienced a lot. Particularly, being a coordinator of the Scheme is a challenging but rewarding task. I am responsible for leading a group of newly-recruited members to accomplish a community promotion project. My team always comes up with innovative ideas in organising the promotion project, and my role is to provide them some insights on how to put their creative ideas into feasible work plan. In accompanying my team members to serve the community, and inspiring them to contribute to our beloved homeland Hong Kong with their own efforts, I found my role exceptionally meaningful. Now I understand that we are more than project co-workers, but companions and friends in our YA journey.



劉羨文
Lau Sin Man



參加資格 / Eligibility

申請人必須符合下列資格：

- 香港居民，並於培訓活動首日（2019年7月19日）達15歲或以上；
- 全日制學生，並必須於本地就讀中學 / 大專院校 或 即將前往 / 現正於外地就讀高中 / 大專院校；
- 能操流利廣東話、英語及普通話；及
- 具備願意服務社會的熱誠

Applicants must fulfill the following criteria:

- be a Hong Kong resident aged 15 or above on the first day of the training programme (19 July 2019);
- be a full-time student at a local secondary school / tertiary institution OR enrolled for study at a high school / tertiary institution outside Hong Kong;
- be able to communicate confidently in Cantonese, Putonghua and English; and
- have a commitment to serving the community

報名手續 / Application Procedure

申請人須於：

- ▶ **2019年6月28日下午5時或之前** 郵寄（以郵戳日期為準）或親身遞交報名表格至香港青年大使計劃秘書處
- ▶ **2019年7月1日晚上11時59分或之前** 經本計劃網站提交網上申請（以網上申請為佳）

申請人可於<https://yas.hkfyg.org.hk>下載報名表格，或於該網站遞交網上申請

申請人須呈交：

1. 已填妥之報名表格
2. 一張彩色近照
3. 有效學生證副本一份
4. 醫生證明書副本一份（如申請人要求特別協助或安排）

申請人可透過下列方法遞交上述1至4項文件：

- ▶ 網上報名系統
- ▶ 於截止日期或以前（以郵戳日期為準）郵寄至：
香港北角百福道21號香港青年協會大廈4樓
香港青年協會青年交流部
香港青年大使計劃秘書處
- ▶ 於辦公時間親身前往上述地址遞交
- ▶ 電郵：yas@hkfyg.org.hk

Applicants should submit:

- ▶ the application by mail with a postmark or by hand to the Hong Kong Young Ambassador Scheme Secretariat **on or before 5pm, 28 June 2019**; or
- ▶ online application via the online application system of the Scheme website **on or before 11:59pm, 1 July 2019 (online application is preferred)**

Application forms can be downloaded from <https://yas.hkfyg.org.hk> where online application can also be made

Applicants should submit the following:

1. a completed application form
2. a recent colour photo
3. a copy of a valid Student Identity Card
4. a copy of medical proof (only applicable if an applicant requires any special arrangement)

All documents listed in (1)-(4) above should be submitted:

- ▶ by online application system
- ▶ by mail postmarked on or before the application deadline to:

The Secretariat, Hong Kong Young Ambassador Scheme
The Hong Kong Federation of Youth Groups Youth Exchange Unit
4/F, The Hong Kong Federation of Youth Groups Building
21 Pak Fuk Road, North Point, Hong Kong

- ▶ by hand to the above address during office hours
- ▶ by e-mail to: yas@hkfyg.org.hk

甄選程序 / Selection Procedure

- 申請人須出席2019年7月6、7或8日的評選面試
- 由學校校長提名的申請人將獲優先考慮
- 申請人將獲電郵通知申請結果
- 主辦機構對取錄結果保留最終決定權

- Applicants have to attend selection interview to be conducted on 6, 7 or 8 July 2019
- Priority will be given to students nominated by their school principal
- Applicants will be informed of the result by e-mail
- The organisers reserve the right of final decision on selection results

費用 / Fee

獲取錄的申請人須繳付港幣150元
（費用繳交後恕不退還）

Selected applicants will be charged a fee of HK\$150
(NO REFUND will be arranged for any payment made)

查詢 / Enquiries

香港青年大使計劃秘書處

The Secretariat, Hong Kong Young Ambassador Scheme

☎ (852) 3586 8458

@ yas@hkfyg.org.hk

🌐 <https://yas.hkfyg.org.hk>

f <https://www.facebook.com/YAS.HongKong>

📷 <https://www.instagram.com/hkyas>



報名表格 APPLICATION FORM

請以正楷填寫，並在合適方格填上「✓」號
Please complete this form in BLOCK LETTERS and check the boxes where appropriate

A. 個人資料 Personal Particulars

姓名 (須與香港身份證上的姓名相同): (英文) (Chinese)
Name (as shown in H.K.I.D. card): (English) (Chinese)
性別: 年齡: 出生日期: 出生地點:
Sex: Age: Date of Birth: Place of Birth:

香港地址 Address in Hong Kong:

近照
Recent Photo

聯絡電話: (住宅) (手提) 電郵:
Tel. No.: (Home) (Mobile) E-mail:

B. 現時就讀學校資料 (2018/19學年) Present School Particulars (2018/19 Academic Year)

學校 / 大專院校名稱: (英文全名) (English name in full)
Name of School / Tertiary Institution: (Chinese name in full if applicable)
就讀地方: 本地 香港以外地方 國家 年級:
Place of Study: Local Outside HK, Country: Form / Year:

只適用於2019/20學年前往香港以外地方就讀高中 / 大專院校的申請人
Only applicable to applicants who will attend High School / Tertiary Institution outside Hong Kong in the 2019/20 school year
獲取錄就讀學校 / 大專院校名稱: (英文全名) (English name in full)
School / Tertiary Institution admitted: (Chinese name in full if applicable)
國家 將就讀年級:
Country: Admitted Form / Year:

C. 服務經驗 Service Experience

過去五年的義工 / 社區 / 校內服務經驗 (最多5項) Voluntary / Community / In-school Service Experience in the Past 5 Years (Max: 5 items)						
編號 No.	日期 (月 / 年) Dates (month / year)		舉辦機構 Organiser	活動名稱 Name of Activity	負責崗位 / 職責 Position / Duties	獎項 / 服務時數 Award / Service Hours
	由 From	至 To				
1						
2						
3						
4						
5						

附註: 申請人須於面試當日出示上述服務的證明文件。 Note: Applicants must produce documentary proof of the above services when attending the interview.

D. 語言能力 Language Proficiency

英語 English: 優異 Excellent 良好 Good 尚可 Fair 廣東話 Cantonese: 優異 Excellent 良好 Good 尚可 Fair
普通話 Putonghua: 優異 Excellent 良好 Good 尚可 Fair 其他語言 Other Languages: 優異 Excellent 良好 Good 尚可 Fair

E. 技能及興趣 Skills and Interests

內容 Content	
技能 Skills	
興趣 Interests	

F. 諮詢人資料 Reference

姓名 Name: 機構及職位 Organisation & Position:
推薦評語 Recommendation:

推薦人簽名 Referee's Signature: 日期 Date:

G. 其他 Others

選擇面試日期 (請在適當方格內填上「✓」號) Preferred Interview Date (please tick the appropriate box(es)) : (主辦機構不保證能依照申請人的選擇) (Preference is not guaranteed)
☐ 6 / 7 / 2019 ☐ 7 / 7 / 2019 ☐ 8 / 7 / 2019

歡迎所有合資格的同學申請參加「2019/20香港青年大使計劃」。基於活動安全理由及為方便編訂適切的服務安排，如您因健康或身體理由而有任何特別需要，我們建議您於以下位置闡明詳情，並附上醫生證明書，連同報名表一併遞交，我們會考慮並盡量為您作相關的安排。 All eligible students are welcome to apply for the "Hong Kong Young Ambassador Scheme 2019/20". For safety reasons and to facilitate planning of appropriate service arrangements, applicants who have special needs due to health or physical reasons are encouraged to specify the details below so that we can consider making relevant arrangements for you as far as possible. Medical proof(s) should be submitted together with the application form.

H. 聲明 Declaration

閣下提供之個人資料及活動報名資料，包括姓名、電話、傳真、電郵地址，香港青年協會將用作相關活動及項目的管理用途，簽發收據，並且透過上述資料與閣下保持聯繫，包括提供香港青年協會及其附屬組織的最新活動及服務資訊、產品推廣、定期通訊、籌募善款、進行研究/分析/統計、收集意見，及其他配合香港青年協會宗旨及使命的事項。閣下有權查閱及更改個人資料，如需查閱或更改個人資料，可電郵至 yas@hkfyg.org.hk與香港青年協會聯絡。招募程序完成後，未獲取錄申請人的資料將予銷毀。 The personal data collected during user registration and some other functions and features, including name, telephone number, fax number, and email address, may be used for the management of different programmes and activities and the issuance of receipts by The Hong Kong Federation of Youth Groups. In addition, the above data would be used to facilitate communication with you, including the dissemination of information related to the news, activities and services of The Hong Kong Federation of Youth Groups and its subsidiaries, the promotion of products, the distribution of regular newsletter and updates, holding fund raising events, conducting research / analysis / statistics compilation, collecting user feedback and any other initiatives in relation to the aims and objectives of The Hong Kong Federation of Youth Groups. You have the right to request access to and correction of your personal data. For inquiry or updating of your personal data, please contact The Hong Kong Federation of Youth Groups at yas@hkfyg.org.hk. Information of unsuccessful applicants will be destroyed after the recruitment exercise.

本人謹此聲明報名表格的資料真實無訛，及* 同意 / 不同意 香港青年協會使用本人之個人資料作推廣用途。本人在獲取錄後，會竭盡所能履行香港青年大使的職責。* 請刪去不適用者。

I declare that the information given in this application is accurate and correct, and * agree / do not agree with the use of my personal data by The Hong Kong Federation of Youth Groups for direct marketing purpose. After being selected to join the Scheme, I shall commit myself to perform the role of a Hong Kong Young Ambassador. *Please delete the inappropriate.

簽名 Signature: 日期 Date:

18歲以下申請者適用 For applicants below 18 years of age

由申請人之家長 / 監護人填寫 The following is to be completed by the applicant's parent / guardian:

本人(姓名) 同意(申請人姓名) 報名申請參加「2019/20香港青年大使計劃」。

I (Name) hereby give consent to (applicant's name) to apply for the "Hong Kong Young Ambassador Scheme 2019/20".

家長 / 監護人簽名 Parent's / Guardian's Signature: 日期 Date:

2019/20香港青年大使計劃

常見查詢

閣下可透過以下申請者的常見查詢，得到更多有關計劃的資料。

**Q1. 計劃的培訓期為2019年7月19日至8月4日，參加者是否需要每天出席？
如非每天出席，確實日子又是什麼？**

A1. 參加者不需要天天出席，暫擬培訓日程如下：

- 培訓活動：2019年7月19日至8月4日（約其中6天）
- 委任暨頒獎典禮：2019年8月16日
- “青年服務之星”大獎賽：2019年7月24日至8月31日期間（參加者自行相約組員進行「好客之道遍社區」推廣活動的會議）

由於大會仍在聯絡不同的參觀機構及嘉賓講者，因此預算6月中旬至下旬才能落實培訓日期。如有需要，歡迎參加者屆時致電3586 8458向本計劃秘書處查詢。

Q2. 計劃的培訓與學校補課日子相撞，申請者應如何處理？

A2. 由於參加者於培訓活動的出席率須達70%或以上，才能獲委任成為香港青年大使，因此他們將有需要向學校請假。如果補課日碰上參觀活動，大會則可以安排他們出席其他日子的參觀，而無須向學校請假。

Q3. 香港青年大使的服務任期較長（2019年9月1日至2020年7月31日），是否適合明年應考公開試的學生參加呢？

A3. 計劃每年都有不少參加公開試的學生參加，參加者可根據自己的時間自由報名任期內的服務，大會不會規定他們每月的服務量，只要他們在任期屆滿前累積至少60個服務小時，便可獲大會頒發「青年大使證書」。如大使服務表現優異，更可獲頒發獎項及提名參加義工嘉許計劃和境外交流活動。

如有任何查詢，歡迎致電 3586 8458 或電郵至 yas@hkfyg.org.hk 向本計劃秘書處查詢。